

THE TENNESSEE REGULATORY AUTHORITY
AT NASHVILLE, TENNESSEE

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In Re: Alleged Violations of Tenn. Code Ann.
§ 65-4-401, *et seq.* and Rules of Tennessee
Regulatory Authority Consumer Services
Division Chapter 1220-4-11

Gutter Guard of Tennessee, Inc.

TN REGULATORY AUTHORITY
Consumer Services Division

File No. T02-00297

T02-00378

T02-00424

T02-00469

T02-00514

T02-00532

T02-00535

T02-00555

T02-00584

SUBPOENA DUCES TECUM IN AID OF INVESTIGATION

The Consumer Services Division of the Tennessee Regulatory Authority requires that Gutter Guard of Tennessee, Inc. produce certain documents to aid in an investigation instituted pursuant to Tenn. Code Ann § 65-4-401, *et seq.* and Rules of Tennessee Regulatory Authority Chapter 1220-4-11.

Gutter Guard of Tennessee, Inc. is hereby subpoenaed pursuant to Tenn. Code Ann. § 65-4-405(f) to produce and certify the accuracy of the information requested in the Data Request Notice attached hereto. Such information shall be provided to the Consumer Service Division of the Tennessee Regulatory Authority at 460 James Robertson Parkway, Nashville, TN 37243 on or before 2:00 p.m., January 29, 2003.

January 15, 2003
Date of Issuance

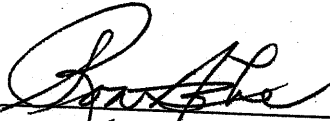
J. Richard Collier
J. Richard Collier, General Counsel

Data Request Notice

Please provide the following documentation pursuant to the Subpoena Duces Tecum in Aid of Investigation issued on January 15, 2003:

1. A copy of all telephone billing records for all phones located at Gutter Guard of Tennessee, Inc., 346 Herron Drive, Nashville, TN 37210 including, but not limited to 615-242-1979 and 615-242-9346, for the time period of April 1, 2002 through November 30, 2002.
2. A list of all current and former employees of Gutter Guard of Tennessee, Inc. and all current or former contractors and subcontractors of Gutter Guard of Tennessee, Inc. who were engaged, directly or indirectly, in making telephone solicitations between April 1, 2002 and November 30, 2002. Such list shall include the first and last name, the employment dates and last known address, including the City, State and Zip Code, of each employee, contractor and subcontractor.
3. List of all current and former employees of Gutter Guard of Tennessee, Inc. who were involved in decisions regarding or supervision of any and all activities of Gutter Guard of Tennessee, Inc. related to telemarketing, including but not limited to appointment setting, between April 1, 2002 and December 31, 2002. Such list shall include the first and last name, the employment dates and the last known address, including the City, State and Zip Code, of each employee.
4. An affidavit from the records custodian of Gutter Guard of Tennessee, Inc. certifying that the documents provided to the Consumer Services Division of the Tennessee Regulatory Authority pursuant to the Subpoena Duces Tecum in Aid of Investigation dated January 15, 2003 are true and accurate copies of Gutter Guard of Tennessee, Inc.

AFFIDAVIT OF PERSONAL SERVICE OF SUBPOENA

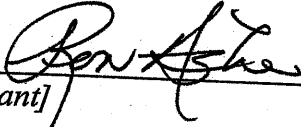
, being duly sworn, says at all times mentioned, (he) she] was over the age of 18, not a party to the above-entitled action, not interested in it, and competent to be a witness in such action.

RECEIVED

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On 01/15/03, (he) she] personally served Stephanie Bowman with a copy of this subpoena. Office Manager

TN REGULATORY COMMISSION
DOCKET ROOM


[Affiant]